



Re: Papa Johns unit 2 Charlestown Local Centre 396 Chickerell Road NEW PREMISES LICENSE

From Licensing [REDACTED]

Date Fri 12/09/2025 11:56

To [REDACTED]

Dear [REDACTED] following your representation to the new premises licence for late night refreshment for Papa Johns, Chickerell Road, I forwarded your comments to the applicant with your concerns, and they have responded as follows:

1. *Noise after 23:00 - We will make sure there is no noise after 23:00 to any of our neighbours by doing the following: Windows are double glazed, and no music allowed. This will mean no music played in the store and also drivers will be notified they are not allowed to play music in their cars. The front door will always remain shut and we will only open when going for a delivery or giving a customer their pizza. The oven and extraction are the latest technology that makes minimum noise and is serviced every 6 months which we have certificates for. We will put signs in front and around the store to make sure the customers keep the noise down for the neighbours and also staff are trained to tell the customers to leave quietly. We will also train and inform our delivery staff to leave the store quietly when going for a delivery.*
2. *Store Deliveries - We receive 3 store food deliveries every fortnight from Papa Johns directly. They always come at the same time as they are on a schedule and by opening later this will not change the delivery times or schedule so this point is irrelevant.*
3. *Smell - As you have already mentioned to the objection party, the smell is not part of the four licensing objectives however we have our extraction serviced every 6 months and dispose of our waste correctly with the 3 bins behind the store. The extraction has very little smell due to the regular services and also the bins are closed at all times and collected regularly so there is no chance of food smell.*
4. *Adequate Parking For Customers - This will not be a issue and no customer will park in the objection parties parking as the Co-op closes at 11pm everyday and the Fish & Chip shop closes at 9pm everyday. Therefore the entire car park will be empty and our customers will have plenty of parking spaces. Also 95% of our business is delivery and only 5% collection so the number of collection orders we receive is very minimal.*

The comment regarding the limited parking in the area cannot be taken into consideration as it does not relate to any of the four licensing objectives (Prevention of crime and disorder; Public Safety, Prevention of public nuisance; Protection of children from harm).

I am required under the Licensing Act to ask if the above points have, or have not, alleviated your concerns and if you are now satisfied with the application. Due to the time constraints surrounding an application I would be grateful if you could please let me know by **19 September 2025** whether or not you wish to have your representation withdrawn.

If you wish to continue with your representation, I arranged for a Licensing Sub Committee hearing to take place on 25 September 2025 at 10.00, at Dorset Council Offices, County Hall, Dorchester, DT1 1XJ, a formal invite has been emailed out to you.

I would also like to inform you that any premises that holds a licence under the Licensing Act 2003, can be subject to a review at any time if an establishment fails to satisfy one or all of the four licensing objectives. (The prevention of crime and disorder, public safety, prevention of public nuisance and the protection of children from harm). A review would be heard at a Licensing Sub Committee where conditions or restrictions may be added to the licence to resolve outstanding issues.

Please do not hesitate to contact me if you have any additional queries or would like to discuss the matter further.

Many thanks

Kathryn Miller
Senior Licensing Officer
Public Health & Prevention

Dorset Council




dorsetcouncil.gov.uk

Lines are open:

Mon – Friday - 9am-12pm

